

# FAQs

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## What is Arenastone?

Arenastone is a stone surface made from pure, natural quartz. Arenastone offers the natural beauty of quartz with up to six times the strength and durability of granite. Approximately 93 percent of Arenastone is mined quartz crystals, one of nature's hardest materials. The quartz is combined with special resins and pigment to produce a stone without the high-maintenance.

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## What is natural quartz?

Quartz is one of the hardest components of natural granite. Quartz rates seven out of 10 on Mohs Scale of Hardness. The only materials harder are diamonds, sapphires and topaz. The quartz crystals are used to create a beautiful and strong surface that is highly scratch and impact resistant.

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## What are the advantages of Arenastone?

A high-performing surface, Arenastone is nonporous preventing unwelcome germs, bacteria and mildew. It does not require sealing, conditioning and polishing. Arenastone is also scratch and stain resistant unlike alternative surface options such as marble etc.

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## **How many colour surfaces does Arenastone have**

Arenastone offers design flexibility to make any vision a reality. Available in more than 30 colours and patterns delivering one of the strongest and most durable surface materials on the market, without compromising on style.

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## **Where can Arenastone be applied?**

Residential uses such as kitchen countertops, islands, peninsulas; bath vanity top, shower stalls and shower surrounds; table tops, fireplace surrounds, window cills,

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Commercial uses such as healthcare facilities, restaurants, offices; including conference tables, reception and desktops, countertops and credenzas, lobby/interior walls, food preparation areas, laboratories, and inlays.

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## **How do I care for Arenastone**

[Click here for Maintenance Guide.](#)

## **Is Arenastone hygienic?**

Arenastone is intrinsically a nonporous material preventing unwelcome germs, bacteria and mildew. It does not require sealing, conditioning and polishing.

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## **Is Arenastone scratch resistant?**

Because Arenastone contains approximately 93% quartz, the surface is highly scratch and impact resistant. However, as with any surface, sudden impact, excessive force/pressure, or misuse can damage the stone surface.

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## **Do I need to finish or seal Arenastone?**

No. Unlike natural stone products, Arenastone is a non-porous surface you do have to apply a sealer to our surface.

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## **Can you cut directly on the surface of Arenastone?**

It is a matter of choice. While Arenastone is made of more than 93% natural quartz crystals that are up to six times harder than granite, it is always recommended to use a cutting board to prevent any dulling of the surface that can occur over a long term of surface cutting.

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## **When preparing meals, can raw foods such as vegetables, acidic fruits and meats be placed directly on the surface?**

Yes. Arenastone is a non-porous surface. This means germs and bacteria can not accumulate with regular cleaning. Arenastone is an approved surface for commercial food preparation areas in restaurants. It is NSF food certified.

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## **Can hot plates and pans be placed directly on Arenastone?**

While Arenastone can withstand heat, it is still advised to use hot pads or trivets when using cooking units such as electric frying pans, crock-pots, roaster ovens or in place of hot pans directly onto the surface to avoid potentially damaging temperatures. exposure to heat will damage Arenastone,

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## **Is Arenastone colour consistent?**

Arenastone is made from pure, natural quartz. Variation in quartz, colour, shape, shade, pattern and size are unique traits of Arenastone. Although some Arenastone colours may be more consistent than granite, colour variance is an inherent trait expected of Arenastone. In addition, small blotches or random distribution of particulates are an inherent part of overall design and composition and are not considered to be defects or product non-conformity.

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## **If I replace my kitchen worktops with Arenastone, will it be seamless?**

Arenastone is not a seamless product; seams are generally visible and are filled.

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## **Will the small sample I have match my worksurface once it's finished and installed?**

Arenastone is composed of pure, natural quartz; as a result, variance in colour, shade and pattern is an inherent trait expected of this product. Samples of Arenastone are often shown in varying sizes. These samples are cut from large Arenastone slabs and only represent a limited portion of the actual stone. Please refer to samples only as a general indication of a particular colour's design pattern, aesthetics, and hue. Samples are not guaranteed to be an exact replica of Arenastone slabs and may vary from the actual, installed Arenastone surface.

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